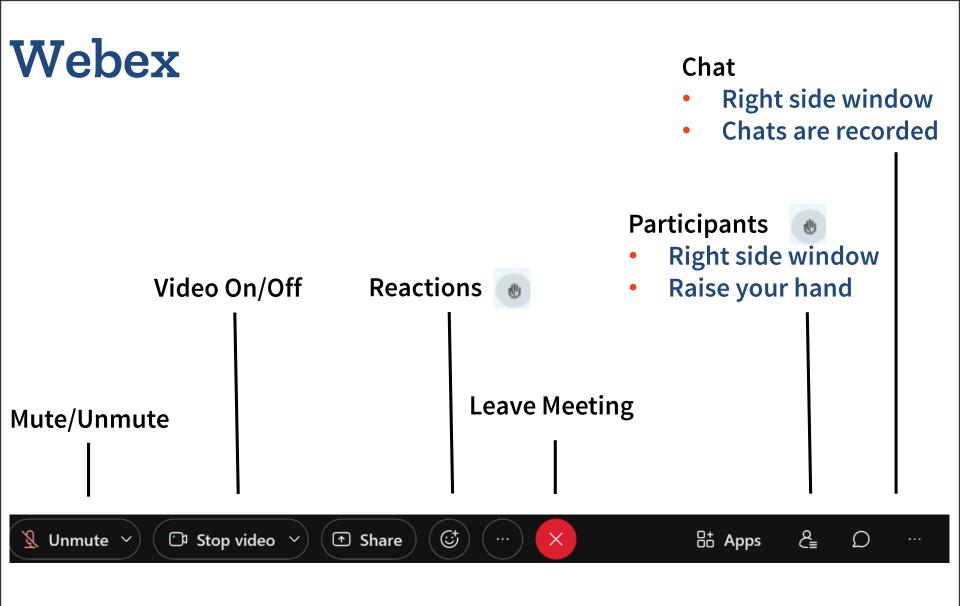
# HB 2017 Transit Advisory Committee

May 24, 2024





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# Meeting Agenda

| Public comment                     | 10:00 a.m. |
|------------------------------------|------------|
| Timeline Check-in                  | 10:05 a.m. |
| Human Services Proposal Discussion | 10:10 a.m. |
| Forward Together Review            | 11:00 a.m. |
| Meeting Adjourns                   | 11:30 a.m. |

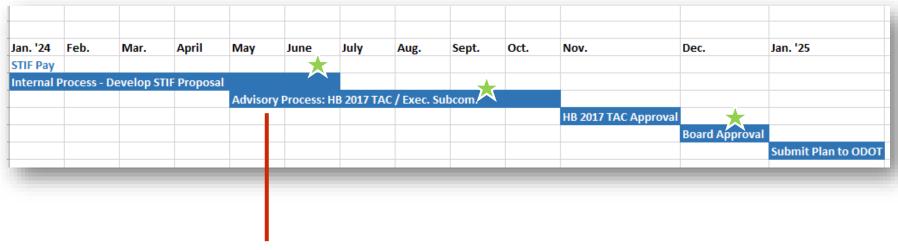


## **Public Comment**





# **Timeline for STIF Plan Process**



## We are here

## TriMet Board of Directors Review

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# Human Services Transportation Proposal





# **Older Adults/People with Disabilities**

## ATFAC

- STIF Population Based Formula Funds \$10.5 mil in FY26-27
- State 5310 Funds not yet known

Proposal

STIF Human Services Program

Discussion



# Forward Together Review



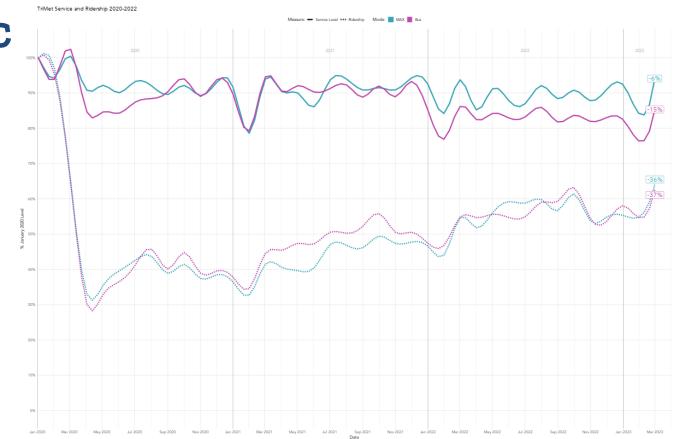


# Pandemic Impacts

- Ridership dropped precipitously by as much as 70%
- Service levels were cut by as much as 22%

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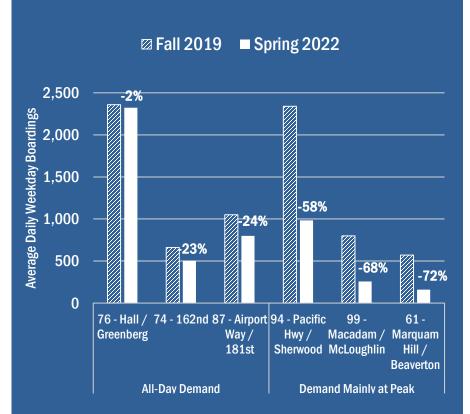


- TriMet's post-pandemic service concept to guide restoration, growth, and ridership recovery.
- Network changes that respond to:
  - Changes in ridership patterns.
  - Changes in goals and expectations.

What is Forward Together?

## Changes in Ridership Patterns

- Lines that have retained ridership serve:
  - Centers of in-person work
  - Low-income communities
- Lines that have lost ridership more significantly serve:
  - Work centers where hybrid and remote work have become the norm
  - Higher-income communities

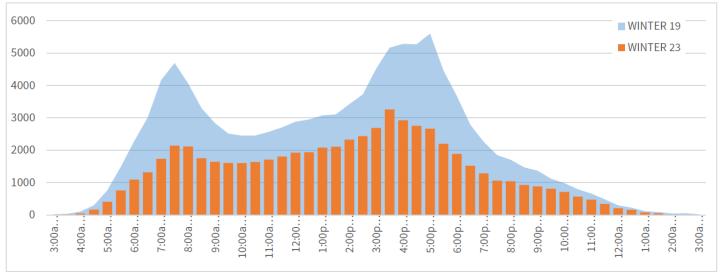


#### Want to learn more about how TriMet's network and ridership has changed since 2020? Read the Transit Existing Conditions report, available at trimet.org/forward/.

11

## **Changes in Ridership Patterns**

TriMet BUS + MAX Ridership



SIGNUP WINTER 2023: Half-hour breakdown of Weekday Boardings

^^ where the 6:00am column denotes the half hour between 6:00 and 6:29:59am, etc.

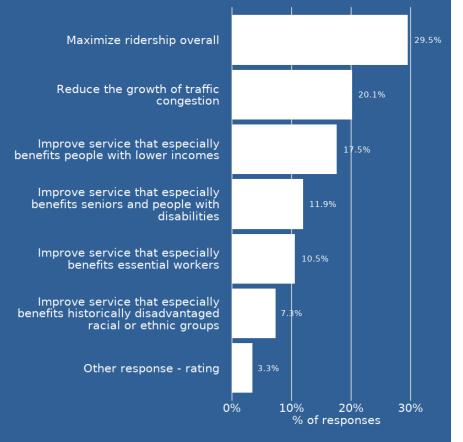
#### Compared to pre-pandemic travel patterns:

- AM Peak transit demand is very gradual, and PM "Peak-est" is actually 3:30-3:59pm (no longer 5-5:30pm).
- Proportionally, midday and evening transit demand are closer to pre-pandemic levels.

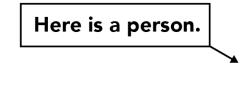
## **Changes in Goals**

- In spring 2022, TriMet engaged in a public outreach effort intended to guide its service recovery planning.
- This survey focused on asking about what TriMet's priorities should be as it restores service. Over 5,500 people responded.
- The three most popular responses:
  - Restore ridership.
  - Reduce congestion.
  - Improve services for lower-income people.

#### Forward Together Survey Top Service Restoration Priority



## What is guiding these changes? Access to Opportunity

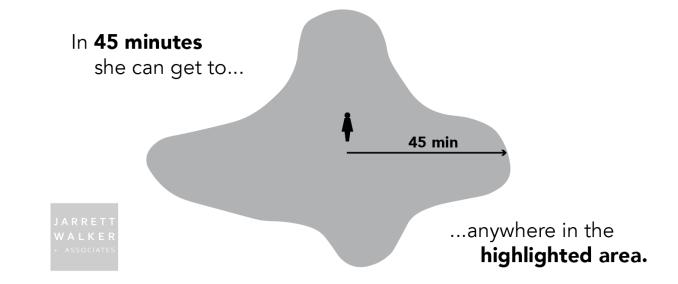




## Access to Opportunity



## Access to Opportunity



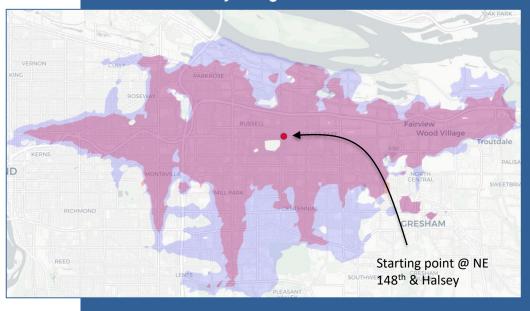
## Access to Opportunity



#### A more useful network

- The median number of jobs reachable by service area residents in 45 minutes would increase by over 45%.
- Over 80% of service area residents would see some improvement in access to jobs.
- Access to other important destinations increases as well:
  - e.g. +4 more grocery stores reachable in 45 minutes by median resident

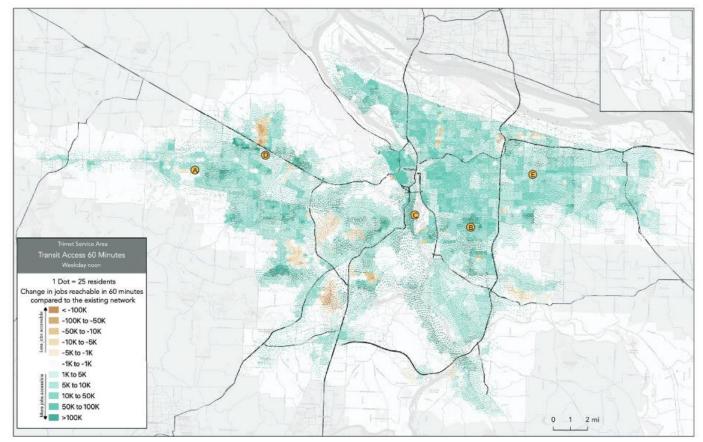
Where could I reach in 45 minutes from NE 148<sup>th</sup> & Halsey using transit?



Purple = reachable with Existing Network Blue = newly within reach with Forward Together.

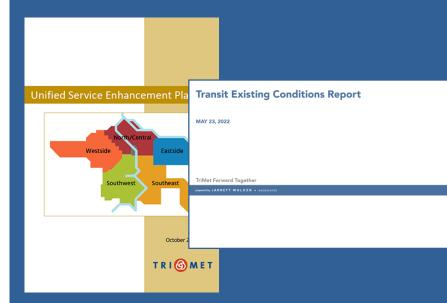
## **Region-wide Transit Access Analysis**

- Access improved across most of the region.
- Small areas of loss were within reason as a consequence of ridership and equity goals.



# What's in the service concept?

- More than 30% more service.
- An expanded Frequent Network.
- More local services running every 30 minutes.
- Expanded weekend service.
- New lines serving areas that are far from transit today.
- Reduced service to some lowdemand, mostly higher-income areas.



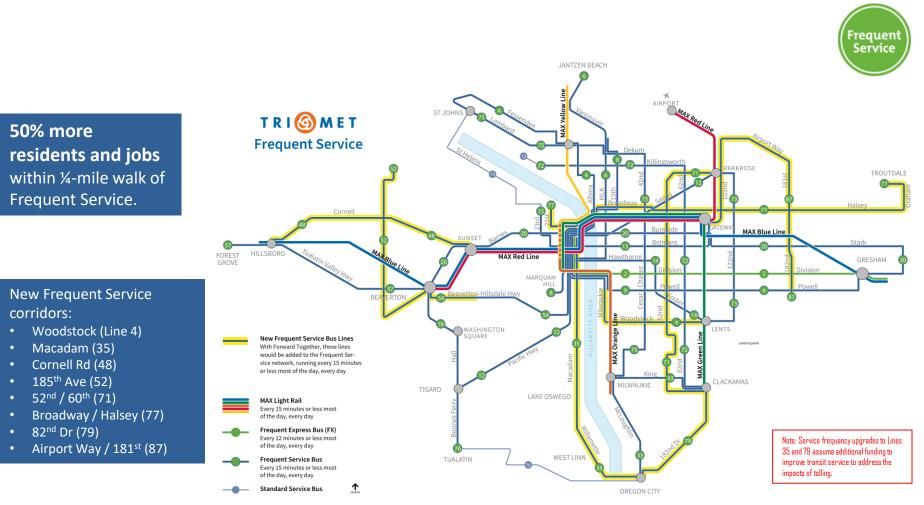
#### Where did these ideas come from?

Many of the ideas come from the TriMet's Service Enhancement Plans (2011-2016).

The Forward Together "Transit Existing Conditions Report" added more recent data and insights.

Municipal staffs participated in workshops to develop the concept.

## An expanded Frequent Network



## **Enhancing standard service**

- Many standard service bus lines run less frequently than every 30 minutes or not at all.
- Where these lines have strong ridership potential, or serve areas of high equity concern, the service concept increases midday frequencies.

#### Just a few examples

| Line                        | County     | Current Midday<br>Frequency | Service Concept<br>Midday<br>Frequency |
|-----------------------------|------------|-----------------------------|--|
| Evergreen Pkwy              | Washington | 35 min                      | 30 min                                 |
| 158 <sup>th</sup> / Bethany | Washington | 60 min                      | 30 min                                 |
| Walker Rd                   | Washington | (none)                      | 60 min                                 |
| NE San Rafael               | Multnomah  | 60 min                      | 30 min                                 |
| Outer NE Glisan             | Multnomah  | 60 min                      | 30 min                                 |
| SE Webster Rd               | Clackamas  | 40 min                      | 30 min                                 |
| River Rd                    | Clackamas  | 60-65 min                   | 30 min                                 |

## New service areas

- The network concept creates some new coverage, addressing gaps in the network and some limited areas of new development.
- Examples include:
  - On the westside Cornelius Pass Rd, Century Blvd
  - In central Portland Columbia Blvd
  - On the eastside SE 112<sup>th</sup>, SE 148<sup>th</sup>, SE 201<sup>st</sup>, SE 242<sup>nd</sup>
  - In Clackamas SE 172<sup>nd</sup>, Mt. Scott Blvd, Jennings Ave

50,000 more residents would be within a ¼-mile walk to a bus stop.

**26,000** more jobs would be within a <sup>1</sup>/<sub>4</sub>-mile walk to a bus stop

# TriMet Forward Together Revised Service Concept

## *Improved Weekend Service*

- Today, many infrequent and peak-only lines do not run at all on weekends.
- Lower income people and essential workers rarely have weekends off.
- Forward Together provides weekend service on nearly all standard service bus lines.
- This would add new weekend service on secondary lines all over the region.

+100,000 more people near service running on Sunday.

+130,000 more people near Frequent Service on Sunday.

## Service reductions

- While this is a growth plan, there are some services that would be reduced compared to today / prepandemic.
- These are all lowerridership services focused on:
  - peak commuters, or
  - higher-income neighborhoods.

| Exa | m | pl | les |
|-----|---|----|-----|
|     |   |    |     |

| Area                        | Lines                    | Change with Forward Together   |
|-----------------------------|--------------------------|--|
| Southwest<br>Portland       | Lines 18, 26, 45, 51, 55 | Reduced to trips at school bell times.                                   |
|                             | Line 61, 64, 65          | Marquam Hill peak services replaced by all-day access via Line 43 and 56 |
| Rush-hour<br>express routes | Line 94, 96              | Reconfigured to provide local service                                    |
|                             | Line 66, 68, 92, 99      | Discontinued   |
| Lower-ridership             | Line 17 – Broadway       | NE 24th / 27 <sup>th</sup> segment discontinued                          |
| service in Higher<br>income | Line 50 – Cedar Mill     | Discontinued   |
| neighborhoods               | Line 36 – South Shore    | Discontinued   |

## **Summary**

+38% more resources.

+50,000 more

residents near

service.

+45% more jobs reachable by the median resident.

New routes serving new areas in all 3 counties.

More at: trimet.org/forward

+50% more people and jobs near Frequent Service.

+100,000 people near service running on the weekend.

# Progress



Key highlights from initial changes in FY24:

- Ridership growth over the same week last year: 20.6%
- Weekend ridership growth to OHSU: >35%
- 3 new Frequent Service Lines where buses arrive every 15 minutes or better including Cornell Road on the Westside.
- 7% service growth since December '22 out of a projected >30% total growth.



# Implementation

- Forward Together is being implemented through our annual service plan and budget process each year until completed.
  - includes 2 rounds of public outreach
  - Opportunities to revise and adapt to evolving needs
  - Operator hiring is biggest challenge.

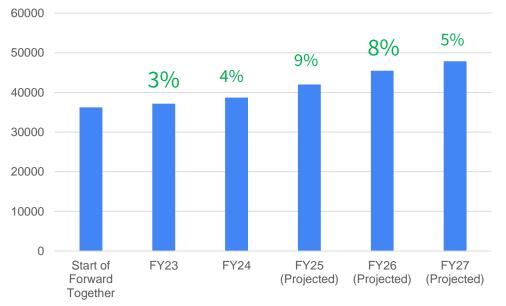


#### Annual Service Plan Process

- □ Study & Revision
- Outreach
- □ Study & Revision
- Outreach
- Public Hearing
- Board Adoption
- Routes changed

# Implementation





#### Tracking >30% Weekly Vehicle Hour Growth



# Forward Together 2.0

- Provide aspirational vision for TriMet service growth
- Respond to community desires and support TriMet's Vision 2030
- Identify how to meet targets for ridership in the Regional Transportation Plan
- Catalog unmet needs from Forward Together 1.0



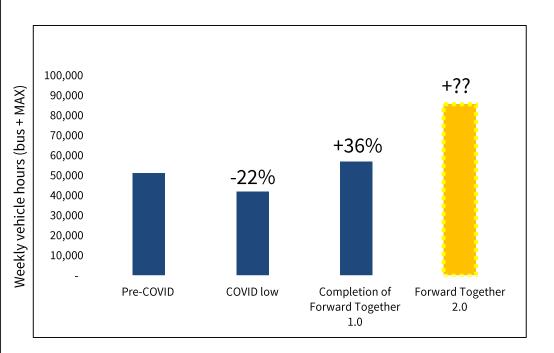
# Goals for Transit Ridership

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| Plan  | Goal  |
|---|---|
| Regional Transportation Plan<br>(2023 update) | <ul> <li><i>Triple</i> transit mode share by 2045, to 12.2% of all trips         <ul> <li>Current modeling shows an increase from 4.1% to 5.4% by 2045, better but way short of the goal</li> </ul> </li> </ul> |
| TriMet Vision 2030                            | <ul> <li>120M Annual Boarding Rides by 2030</li> <li>57.4M in last fiscal year (FY23)</li> </ul>  |

## **Potential Service Growth**



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Forward Together 2.0 will help define a desired future service level that would include:

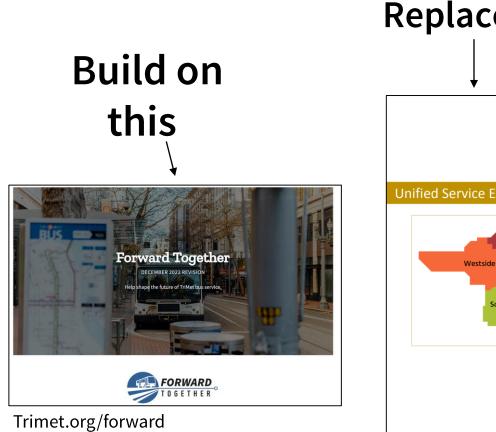
- ✓ New bus routes
- ✓ More frequent service on existing bus routes
- ✓ More frequent service on existing MAX lines

Implementing Forward Together 2.0 would require new financial resources for TriMet.

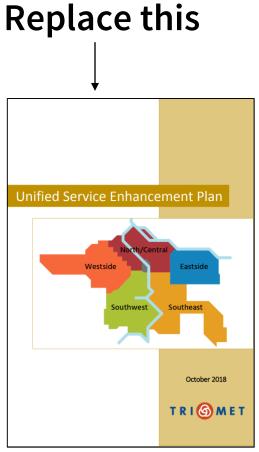
## **Components of Ridership Return/Growth**

|                                       |  |  |                          |                           | $\land$   | $\land$  |
|---------------------------------------|--|--|--------------------------|---------------------------|---|--|
| "Natural"<br>Return to<br>work        | Increased<br>presence<br>and sense of<br>security            | Increased<br>and<br>consistent<br>cleanliness                                | and r                    | service<br>more<br>Jency  | Faster and<br>more reliable<br>service                                  | New projects                                     |
| Policy<br>changes by<br>jurisdictions | Increased<br>Parking<br>Charges or<br>other driving<br>costs | Changes in<br>job market<br>that might<br>lead to<br>changes in<br>commuting | Orie                     | Insit-<br>ented<br>opment | More<br>resources to<br>support<br>broadening<br>Access Fare<br>program | Encourage<br>riding/<br>advertise/<br>incentives |
|                                       |  |  | Forward To<br>focuses on |                           |   |  |
| трі                                   |  |  |                          |                           |   |  |

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## **Next Steps**

- Forward Together 1.0
  - Continue implementing through annual service plan cycle until complete. Current projection is FY27
- Forward Together 2.0
  - Modeling and analysis currently underway
  - Public engagement around draft future transit network in late Summer and Fall.
  - Finalize vision by the end of the calendar year.



# Questions





# Meeting Adjourned



